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Fundação Calouste Gulbenkian



INTERNATIONAL CONFERENCE

HOUSING FIRST

Ending Homelessness

How to Start a Housing First Program

Ronni M. Greenwood & Ana Stefancic

Organized by

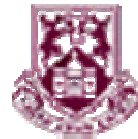




How to Start a Housing First Program

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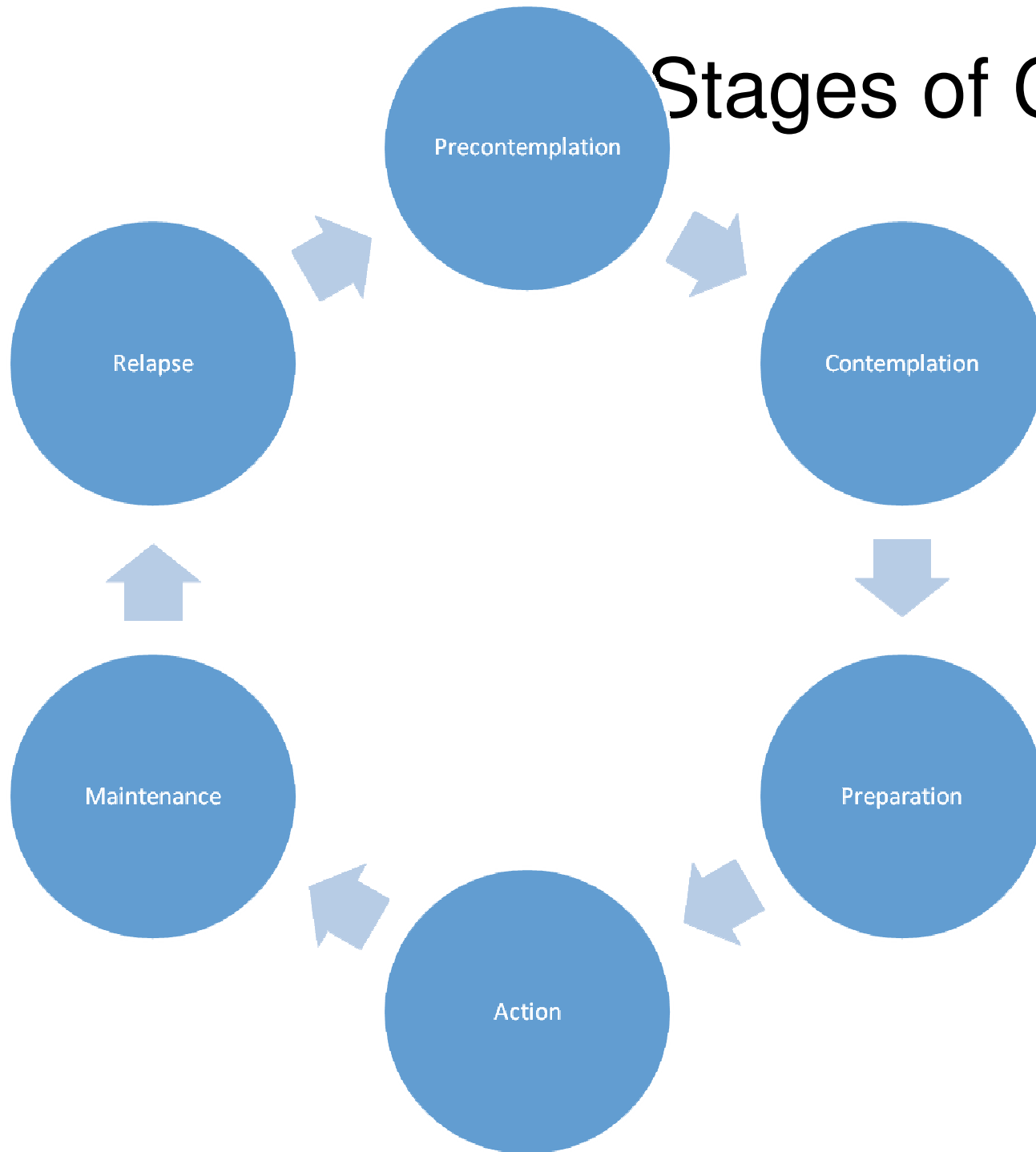
Overview of Session

- 5 minutes: Session Intro
- 15 minutes: who is in the room?
- 20 minutes: Overview of workbook
- 25 minutes: Breakout groups by concern
 - What are your key concerns? What is the stage of your programme development?
 - Funding
 - Housing
 - Services
 - Local Context: Social, Political, Systems

Getting to Know You

- Where will your program be?
- What is your role?
- How far along is your program?
- Who do you aim to serve?

Stages of Change



Workboo

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OVERVIEW

Funding

- Do you have funding?
 - Reallocated funding
 - New funding
- Sources of funding
 - Identified
 - Gaps
- What are your funding challenges?

Services & Resources: What's Available?

- Team members, management
- Space & infrastructure
- Housing

- New or reconfigured from existing?
 - Advantages & disadvantages

- What are your resource challenges?

Who are you going to serve?

- Chronic homeless/rough sleepers
- Psychiatric problems
- Substance misuse
 - Alcohol
 - Drugs / heroin
- Male and single?
- How will you accommodate people with atypical needs?
- What are the biggest challenges for your group?

Community Resources

- What resources are available to you?
 - Health care
 - Substance misuse/alcohol misuse
 - Psychiatric
- ACT vs. ICM
 - Extent to which services are brokered

Team Configuration:

Multidisciplinary Team

- Team leader
- Nurse,
Physician, nurse
practitioner
- Psychiatrist
- Substance/alcohol
misuse
- Peer specialist
- Occupational

Team Competencies

- Assertive
engagement
without coercion
- Motivational
interviewing
- Harm reduction
- Recovery
orientation
- Stages of change

Housing: Leases, Rent, & Rent Subsidies

- Do you have housing?
- What are the sources?
- What are your relationships with sources?
 - What relationships do you need to build?
 - Draw an illustration of the power structure around sourcing housing
- Do you have the 'right' housing?
 - Scatter-site
 - Normal leases
 - Offsite services

Housing Services

- Separate from support services
- Roles:
 - Intake
 - Move-in
 - Develop relationships with landlords
 - Furnishing
 - Maintenance
 - Damages
 - Rents

Leadership & Infrastructure

- Staffing
 - Management structure
 - Team leader
- Oversight
 - Advisory group
 - Service users
- Tasks
 - Budgets
 - Difficult
- Infrastructure
 - Office space
 - Computers
 - Common space for participants
 - Storage space for furnishings

Local Context

- Political context: policy makers, budget allocators
- Current homeless services sector
 - Current configuration of
- Level of enthusiasm
 - (resistance)
- Local champions
- Evaluation
 - By whom?
 - For whom?

Who are your key players?

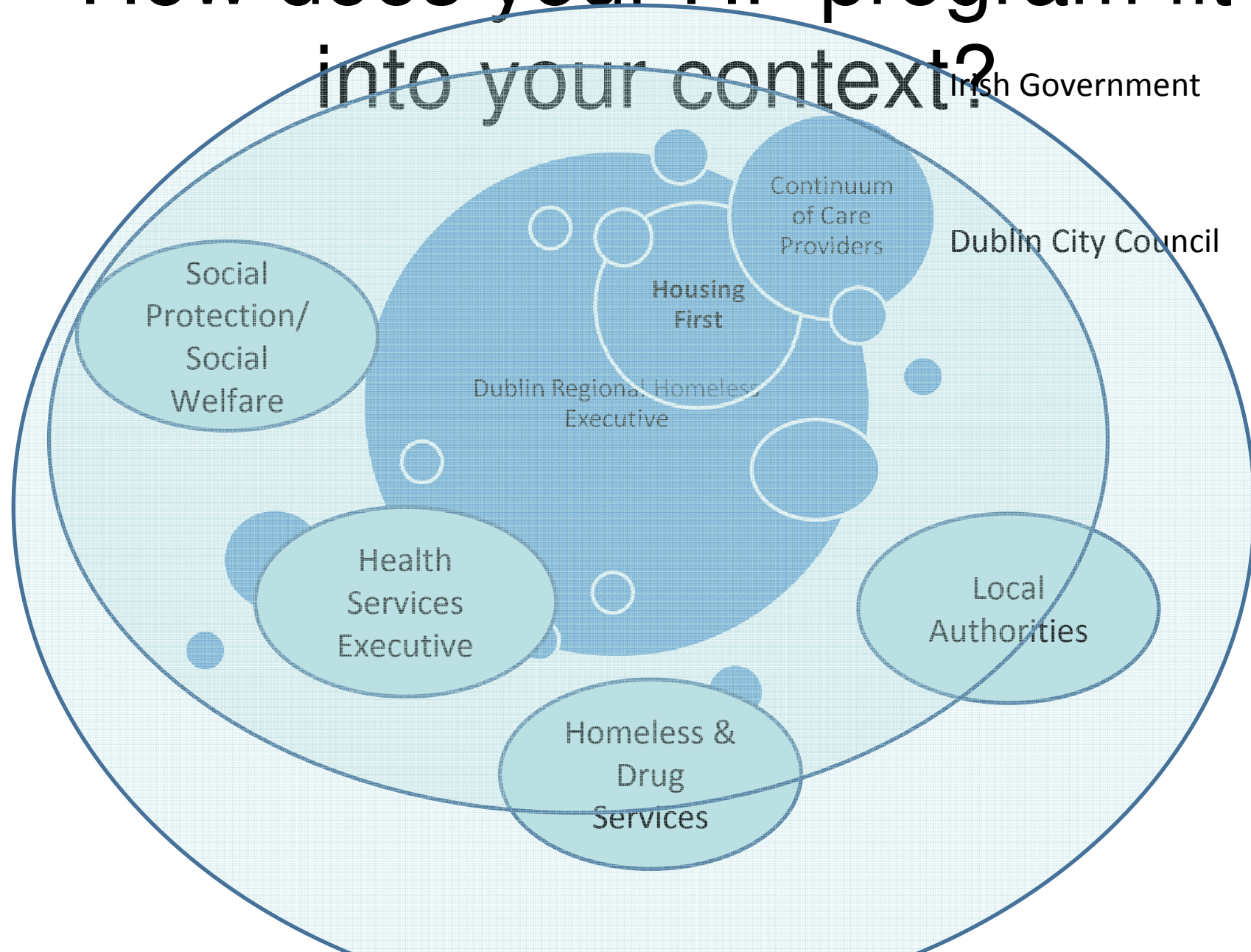
Housing

- Who are the gatekeepers to housing?
- Local authorities
- Approved housing bodies
- Landlords
- Community Welfare Officers

Funding, Policy, Structure

- Governmental structure
- Housing providers
- Support services providers
- Health care
- Mental health
- Alcohol/drug use

How does your HF program fit into your context?



Costing Your Project

	Year 1	Year 2	Year 3	Year 4	Year 5
Number of Clients					
Team Leader					
Team personnel					
Rent & deposits					
Furnishings					
Voids					
Damage					

BREAKOUT GROUPS

FEEDBACK SESSION

- Common questions?
- Common challenges?
- Good ideas?
- Next steps?

Thank you for participating.

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ANY QUESTIONS?